STUDENT LOAN BILL OF RIGHTS
S.2380 | H.2173
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Student debt has grown faster in Massachusetts than in 49 other states since 2001. But student borrowers don’t have basic consumer protections. This bill would protect student borrowers and start to address the student debt crisis. The bill passed the Senate in April 2018 and is awaiting House approval.

The Student Loan Bill of Rights:
- Creates a Student Loan Ombudsman one-stop shop where students and families can get information on student loans
- State enforcement against loan servicer fraud and malpractice
- Enshrines basic consumer protections for student borrowers


Supporters: Massachusetts Education Justice Alliance, Massachusetts Teachers Association, AFT Massachusetts, Boston Teachers Union, Youth On Board, Citizens for Public Schools, MASSPIRG Student Chapters, Consumer Federation of America, Higher Ed Not Debt, Consumer Action